



Mark Crowe

Service Manager
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Career Summary

Mark Crowe joined Pfefferle Companies in 2004 as a HVAC service/facilities technician and was promoted to service manager of the maintenance department in 2006. Mr. Crowe's primary duties as service manager are coaching and overseeing more than 20 facility technicians, developing planned maintenance programs and tasks for facilities, and assisting our facility assessment team to develop detailed facility condition reports for potential investors. He also works with Fox Valley Technical College's Business and Industry Department to develop continuing education programs for customer service, lean and leadership that are tailored specifically to our company's businesses. Mr. Crowe has also been a member of the Associated Builders and Contractors Apprenticeship Review Board since 2014.

Prior to joining Pfefferle Companies, Mr. Crowe spent 22 years with US Plumbing and Heating starting as a sheet metal fabricator, commercial HVAC systems installer, HVAC commercial service technician and controls specialist before ending his career there as a foreman and project manager.